

## ***Statement on Access to Preventive, Diagnostic, and Therapeutic Health Services for Medical Students***

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**Approval body:** MD Program Curriculum Committee

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All residents of Ontario are entitled to free health services under the provincial health plan, and students at the University of Toronto have access to a number of options to seek medical care.

Students of all University of Toronto programs on the St. George Campus are entitled to receive regular care through the University Health Service in the Koffler Student Centre

(<http://healthservice.utoronto.ca/main.htm>). Students on the UTM Campus are entitled to receive regular care through the Health & Counselling Centre in the South Building (<http://www.utm.utoronto.ca/health>). The clinics on both campuses are generally open during normal business hours throughout the year. Students should book an appointment in advance, although a limited number of same-day appointments are also accepted.

Furthermore, students in the MD Program are able to access confidential mental health services from the professional counsellors on staff at the Office of Health Professions Student Affairs. Service is provided by appointment and on a drop-in basis, with flexible hours to accommodate medical students' schedules.

In addition, students can register with a family doctor in the local community. Information on family medicine practices accepting medical students is maintained online by the Office of Health Professions Student Affairs; this information is reviewed quarterly.

For urgent care, students may access any walk-in or after-hours clinics in the vicinity of both core and elective teaching sites, or they can visit the emergency department of any of the nearby hospitals. Information on after-hours clinics and emergency departments close to the campus is maintained on the websites for both the St. George Campus and UTM health services (see above).

To locate all levels of care across the Province of Ontario, students are advised to refer to the Ministry's search tool at the Health Care Options website: <http://www.health.gov.on.ca/en/>.

For immediate advice from a registered nurse, students can also call the provincial Telehealth Ontario hotline at 1- 866-797-0000, which operates 24 hours a day, every day of the year.

Accessing health care and workplace injury flowcharts are provided on the MD Program's website: <http://www.md.utoronto.ca/workplace-injury-and-health-care-access>.

**In case of emergency, students should always call 911.**